

Community Centre Survey Responses - Bud Robinson

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Does the centre suit your needs?	2	1				3
How would you rate the quality of the Main Hall?	1	1			1	3
How would you rate the quality of the Large Meeting Room?	1	2				3
How would you rate the quality of the Small Meeting Room?	1	1			1	3
Does the kitchen facility meet your needs?	2	1				3
How would you rate the quality of the toilets?	3					3
Are you happy with the parking facilities?	3					3

Any further Comments?

Happy with the key holder information and the noticeboard in the centre
 Recreation officers very helpful in training and answering other queries
 Large meeting room looks good after painting

How do you think we can improve the services on offer at the centre?

Like the additional microwave
 The hall could do with a re-paint.
 Similar chairs in the hall as there are in the meeting room

Hirers: 4
 Key holders: 5
 Responses: 3

Community Centre Survey Responses - Grandstand

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Does the centre suit your needs?	3	3				6
How would you rate the quality of the Main Hall?		3			3	6
How would you rate the quality of the Large Meeting Room?	2	3			1	6
How would you rate the quality of the Weighing Room?	1				5	6
Does the kitchen facility meet your needs?	2	2	1		1	6
How would you rate the quality of the toilets?	3	3				6
Are you happy with the parking facilities?	3	3				6

Any further Comments?

We find some of our bridge table cloths are occasionally taken out of their plastic boxes and we have found the odd one amongst the prayer mat Stack!!

We find the grandstand suits our needs very well and have always found the staff connected with the venue very helpful and supportive.

I would not use the tea towles or dishcloths as they are often left in an unclean state; however we were used to bring our own years ago and prefer

How do you think we can improve the services on offer at the centre?

We appreciate the premises being kept clean and having a hazard free access.

The only suggestion would be that the Grandstand could benefit from a bit of a refurbishment/update, the toilets in particular. However, we are aware that this would be a significant financial outlay that the City Council as probably not got at this time.

The kitchen cupboards require more regular cleaning as do the bowls.

Head height cupboards in the kitchen

Hirers:	13
Key holders:	32
Responses:	6

Community Centre Survey Responses - Moorland

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Does the centre suit your needs?	5	3				8
How would you rate the quality of the Main Hall?	4	3			1	8
How would you rate the quality of the Large Meeting Room?	3	2			3	8
How would you rate the quality of the Small Meeting Room?	1	3			4	8
Does the kitchen facility meet your needs?	3	5				8
How would you rate the quality of the toilets?	3	5				8
Are you happy with the parking facilities?	5	3				8

Any further Comments?

Main hall looks great after decorating

How do you think we can improve the services on offer at the centre?

Toilets could do with painting

Seating in the corridor

Kitchen cupboards taller, to save bending down

Paxton on small meeting room

Hirers:	15
Key holders:	43
Responses:	8

Community Centre Survey Responses - St Giles

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Does the centre suit your needs?	2	1				3
How would you rate the quality of the Main Hall?	2	1				3
How would you rate the quality of the Large Meeting Room?					3	3
How would you rate the quality of the Small Meeting Room?	1	1			1	3
Does the kitchen facility meet your needs?	2	1				3
How would you rate the quality of the toilets?		3				3
Are you happy with the parking facilities?		3				3

Any further Comments?

Anna and Alex really helpful with answering questions and helping

How do you think we can improve the services on offer at the centre?

Car park isn't marked
Centre could do with freshening up

Hirers:	8
Key holders:	30
Responses:	3

Community Centre Survey Responses - Sudbrooke Drive

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Total
Does the centre suit your needs?	4	3				7
How would you rate the quality of the Main Hall?	4	3				7
How would you rate the quality of the Large Meeting Room?	2	2			3	7
How would you rate the quality of the Small Meeting Room?		3			4	7
Does the kitchen facility meet your needs?		6	1			7
How would you rate the quality of the toilets?	1	6				7
Are you happy with the parking facilities?		6	1			7

Any further Comments?

Sometimes hard to park
 Large meeting room is great now it is painted and has new furniture

How do you think we can improve the services on offer at the centre?

Kitchen needs updating
 Paxton isn't on our room (small meeting room)
 Touch up the centre

Hirers: 11
 Key holders: 30
 Responses: 7